

Direct Debit Instruction

Please complete this direct debit instruction.

Find out how we use your personal information, and what rights you have by visiting LV.com/dataprotectionlife. Please let us know if you'd like us to send you a copy, or have any questions. This includes who we are, how long we hold your information, what we do with it and who we share it with.



Instruction to your Bank or Building Society to pay by Direct Debits

Please fill in the whole form and send it to: LV=, Emperor House, Grenadier Road, Exeter Business Park, Exeter EX1 3LH. **Please ensure you complete all details.**



1. Name and full postal address of your Bank or Building Society

To: The Manager
Bank or Building Society
Address
Postcode

Service user number

9 9 0 2 6 2

4. Bank or Building Society account No.

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5. For completion by LV=

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6. Instruction to your Bank or Building Society

Please pay Liverpool Victoria Financial Services Limited Direct Debits from the account detailed on this instruction subject to the safeguards assured by The Direct Debit Guarantee. I understand that this instruction may remain with Liverpool Victoria Financial Services Limited and, if so, details will be passed electronically to my Bank/Building Society.

Signature X

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Date X

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Banks and Building Societies may not accept Direct Debit Instructions for some types of accounts.

2. Name(s) of account holder(s)

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3. Branch sort code (from the top right hand corner of your cheque)

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This Guarantee should be detached and retained by the payer.



The Direct Debit Guarantee

- This guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Liverpool Victoria Financial Services Limited (LVFS) will notify you at least 10 working days in advance of your account being debited or as otherwise agreed. If you request LVFS to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by LVFS or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when LVFS asks you to.
- You can cancel a Direct Debit at any time simply by contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.

You can get this and other documents from us in Braille, large print or on audio by contacting us.



Liverpool Victoria Financial Services Limited: LV= Emperor House, Grenadier Road, Exeter Business Park, Exeter EX1 3LH.

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